

Te Pai Ora | SSPA Impact Model September 2026

Our story of the change we create and what we aspire to build for our mokopuna and whānau.



Our Environment

New Zealand’s social service providers hold deep knowledge of what communities need and what works for them. When their expertise is recognised and their collective voice is elevated, whānau are better served.

As a Te Tiriti honouring organisation, Te Pai Ora SSPA ensures Māori perspectives, leadership, and solutions are respected and upheld. This commitment strengthens our ability to deliver equitable and culturally grounded outcomes for whānau.

Stakeholders: Te Pai Ora SSPA's Ecosystem

We play a connecting role within a dynamic system where multiple voices and interests intersect around the wellbeing of mokopuna and whānau. Each stakeholder brings unique perspectives, priorities, and power, creating an excellent opportunity for collective impact.

Mahi: Connecting, Strengthening, and Amplifying

Te Pai Ora SSPA connects people and organisations across the social services system. Engagement is inclusive, mana-enhancing, and grounded in genuine partnership with Māori. Our mahi includes:

1. Advocacy and Sector Leadership
2. Analysis, Convening and Collaboration
3. Learning and Development
4. Information and Knowledge Sharing
5. Relationship Building and System Navigation

Approach: Inclusive, trusted, grounded in reality

What makes Te Pai Ora SSPA effective is our unique position as a trusted, non-partisan bridge between frontline providers and decision-makers, with credibility across government, funders, and community organisations at local, regional, and national levels.

How we make an impact:

Primary Outcomes

What changes for social service providers

- We enable shifts for providers:
- Connecting providers to build collective, evidence-based capability
 - Improved awareness and preparedness
 - Key issues reach decision-makers
 - Providers are supported when dealing with government
 - Improved skills and confidence

What changes for Government decision makers

- We create shifts in how current and future governments understand, engage with, and support the social services sector - in order to improve the lives of mokopuna and whānau:
- Policy and funding decisions become better informed and grounded
 - Engagement becomes more efficient and effective
 - Government credibility with the sector increases

Secondary Outcomes

Change in the system

- As member organisations grow stronger and engagement with decision-makers improves, Te Pai Ora SSPA’s influence contributes to meaningful shifts in how the social services system works for mokopuna, whānau, and communities:
- Whānau outcomes, supported by evidence, become the shared focus
 - Services respond to how whānau live, not how systems are structured
 - Whānau voice shapes funding and policy
 - The sector is trusted to act in the interests of whānau

Te Pai Ora SSPA Impact Goal

All of Te Pai Ora SSPA's work builds toward one outcome:

Mokopuna, whānau and communities across Aotearoa flourish, supported by a community-based social sector that is strong, trusted and here for the long term.

← Whānau, Community and Te Tiriti →

