# Perspectives of leadership - mobilising for system change

Whakamanawa -Social Service Providers Aotearoa September 2025

The Centre for Family Violence and Sexual Violence Prevention

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## **A Systems Change Approach**



#### INTERDEPARTMENTAL EXECUTIVE BOARD

Bringing agencies together to deliver an integrated, whole-of-government approach to family violence and sexual violence.

## COORDINATED STRATEGY, POLICY AND INVESTMENT

A joined-up strategic approach.

- Te Aorerekura the National Strategy for the Elimination of Family Violence and Sexual Violence.
- National Action Plan (2025-2030)

## EVIDENCE-BASED DECISION MAKING

Analysis and evidence to support Ministers to make decisions on specific interventions.

#### **COLLECTIVE ACTION**

Identifying collective actions to support the National Strategy.

 Action Plans 2021-2023 and 2025-2030

## OUTCOMES AND PERFORMANCE

Ensuring what we are doing is having an impact.

- Outcomes and Measurement Framework (OMF)
- Performance reporting
- Targets

## ENDURING RELATIONSHIPS

Developing relationships between government and the specialist family violence and sexual violence sectors, iwi Māori and community leaders.

## **Challenges and Barriers to System Change**



**SCALE OF SYSTEM AND PROBLEM COMPLEXITY:** A multi-faceted wicked problem. A messy, fragmented, and densely interconnected system in a complex geography.

**SAME BUT DIFFERENT:** Navigating the unique experiences and perspectives of victim-survivors, the sector (NGOs, providers), communities and government.

**CONSTRAINED FISCAL ENVIRONMENT:** Where and how to invest to shift the system for greatest impact.

**BALANCING STRUCTURES VERSUS NETWORKS AND LEARNING SYSTEMS:** Machinery of government (systems, processes, decision making structures and governance) competes with need to build flexible and adaptive networks, work innovatively and iteratively.

**INCREMENTAL VERSUS TRANSFORMATIVE:** Rethinking systems change as an incremental journey rather than wholescale transformation.

**CREATING FEEDBACK LOOPS:** How we can ensure that the changes we are making will track towards are long term vision. This requires a new way of working, thinking and being – to learn and adapt as we go.

### Mobilising system change

Strategic priorities in 2025/2026

**Keeping People Safe** – effective multi-agency responses to family violence

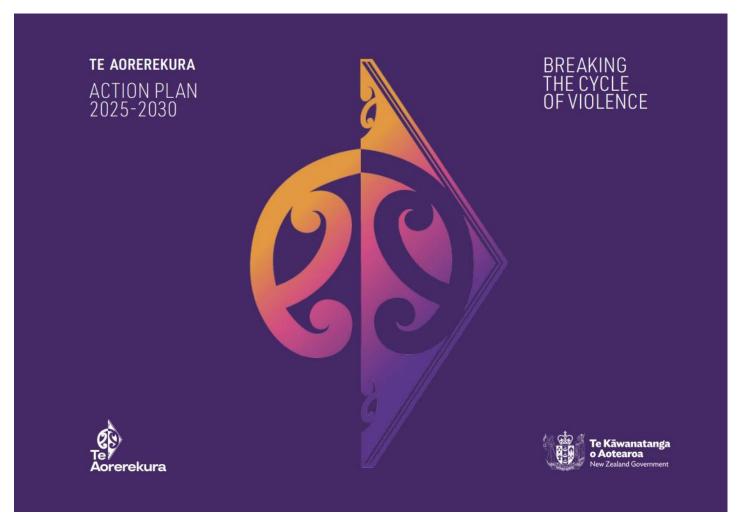
**Stopping Violence** – behaviour change and accountability

**Investing and Commissioning Well** - investing in what works and meets people's needs

**Strengthening our Workforces** - trained, skilled, and sustainable FVSV workforce

- + Sexual Violence
- + Children and Young People
- + Primary Prevention







People, families and whānau are not getting the support they need.

Fragmented contracts create siloed services, while victims are often excluded from safety planning, and safeguards for children remain insufficient.

92% of people who die in family violence homicides are known to multiple statutory agencies.

This is because of critical gaps in multi-agency responses including the lack of national guidance and poor coordination across risk assessment, information sharing, and workforce training.

## **Strengthening Multi-Agency Responses**



Only **30-40%** of people experiencing family violence is known to Police

While **50-60%** of survivors seek help in their communities and 30% report family violence incidents to the police, an alarming **40%** say they get no help.



**78%** of survivors who access multiagency responses return to the multiagency response via Police or Justice pathways



**2%** of people that experience more than one violent episode, experience **87%** of all reported violence



**50%** of family violence callouts are reported to have children and young people present



**50%** of adult victims don't ask for help from anyone

#### **KEEPING PEOPLE SAFE**



Keeping people safe by strengthening multiagency responses to family violence

Focus area seeks to strengthen multiagency responses to FV so people get the right support at the right time

#### Strengthening the core components of effective multiagency responses

 Strong governance, leadership, and ways of working through System Improvement Plans

#### **Consistent approach to managing risk**

Risk and Safety Practice Framework and high- risk protocol

## Improving case management and information sharing systems

 Project Whetū - a national, integrated case management and information sharing model and technology to underpin effective multiagency responses and early intervention to family violence

#### Workforce capability

 Workforce capability, training, strengthening career pathways, embedding good practice



### Our future state

#### Six critical process steps

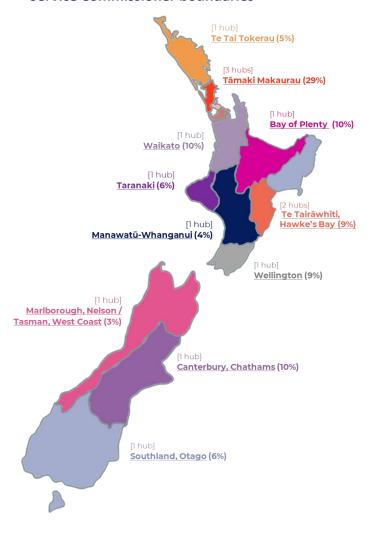


#### Six core components





## 14 regional hubs based around the Regional Public Service Commissioner boundaries



#### **INVESTING AND COMMISSIONING WELL**



## Ensuring we invest in what works

Annually, government directly invests over \$1.3bn in family violence and sexual violence services and initiatives.

#### ADOPTING A SOCIAL INVESTMENT APPROACH

Improving how we make investment decisions.



- **Investment Prioritisation**: Complete a review of baseline funding across the FVSV system.
- Contracting differently for Better Outcomes: Exploring opportunities to contract differently by applying social sector commissioning principles. In the first instance, determine where achieve greater contract alignment, starting with contracts that support multi-agency responses and services for people who use violence.

www.preventfvsv.govt.nz

